Ag Leader Technology, Inc. a pioneer and recognized technology innovator of precision agriculture hardware and software has a career opportunity for a Technical Support Representative. Located in Ames, Iowa, the company manufactures and markets industry-leading precision farming technology designed to help growers make smart, profitable business decisions. We offer a casual working environment and competitive compensation and benefits.

Description:
Ag Leader Technology, Inc. a leader in the precision farming electronics and software industry has an opening for a Technical Support Representative. This is a challenging opportunity to gain experience and expertise in precision farming. You will be trained on installation, operation and troubleshooting of planter monitors, rate controllers, yield monitors, mapping software, GPS, guidance and steering systems. You will work out of the Technical Support office primarily doing customer technical support. There will be opportunities to participate in customer training, dealer training, and industry trade shows. Your work will have an impact on product development of current and future products.

Responsibilities Include:
- Provide outstanding technical and customer service to owners and dealers via telephone or email.
- Troubleshoot precision farming hardware and software.
- Assist with customer, dealer, and internal training.
- Give product presentations to dealers or other interested parties.
- Process orders and document product and customer information.
- Provide input for continual improvement and development in a team environment.

Qualifications:
- Bachelor of Science in Ag System Technology or other related Ag or technical majors.
- Computer skills of common application programs preferred.
- Ability to work well in a team environment.
- Aptitude for hardware and software technical systems.
- Aptitude for electronic, mechanical, and hydraulic systems.
- Ability to communicate effectively with customers, dealer and coworkers.
- Demonstrates skills to accurately and efficiently solve problems in a fast paced environment.

To apply for this position, send resumes to:
Ag Leader Technology, Inc.
Attn: Nathan Tebbe
2202 South Riverside Dr.
Ames, Iowa 50010

Email: ntebbe@agleader.com

Ag Leader is a drug-free work environment. All offers for employment are contingent upon taking and passing a drug test, as well as an acceptable background check.